

senhasegura ACADEMY TERMS OF USE

MT4 TECNOLOGIA LTDA., enrolled with the Brazilian Corporate Taxpayers' Register (CNPJ/MF) under no. 04.626.836/0001-57, with its main office in the City of São Paulo, State of São Paulo, at Rua Joaquim Antunes, no. 767 (CEP 05415-012), hereinafter referred to as "senhasegura ACADEMY", presents to its partners and users in the Moodle® platform, hereinafter referred to as "User", the Terms of Use for use of the website at the Moodle® platform, hereinafter referred to as "Platform", and holding of the course offered for future and eventual obtainment of senhasegura certificate.

senhasegura ACADEMY advises that the the access and use of the Platform, as well as holding of the course offered for eventual obtainment of senhasegura certificate, implies with acceptance, by User, of these Terms of Use, as well as of the Privacy Policy of senhasegura ACADEMY, all of them available in our website (<https://academy.senhasegura.com/>). If User does not agree to any of the provisions of these Terms of Use or of the Privacy Policy of senhasegura ACADEMY, it shall cease access to the Platform, not provide any personal information or attend to the course offered for obtaining the senhasegura certificate.

senhasegura ACADEMY also advises that the content made available at the Platform is intended to older individuals. If the User has not reached the age of majority, he/she will not be able to register for use of the Platform or take the course offered to obtain the senhasegura certificate.

senhasegura ACADEMY also clarifies that access to the website, attending to the course and obtainment of the senhasegura certificate, which shall only occur after passing a test applied for this specific purpose, are only restricted to authorized individuals, who shall be indicated by senhasegura partners (vendors and active resales), duly enrolled with the senhasegura AFFINITY program, hereinafter referred to as "Partner(s)", and the validity of the certification eventually granted by senhasegura ACADEMY shall be conditional upon maintenance of the professional relationship of the person eventually approved in a test applied for this specific purpose with the senhasegura Partner.

We place ourselves at disposal for any further clarifications and make available the email affinity@senhasegura.com and the telephone +55 11 3069-3910 for submission of eventual doubts on this Term of Use.

I. THE PORTAL

1.1 senhasegura ACADEMY provides, through its website on Moodle® (<https://academy.senhasegura.com/>), an access portal to the E-learning platform with the purpose of training its Partners and respective collaborators by providing a free online course in order to obtain the senhasegura certificate, which shall only occur after approval in a test applied for this specific purpose.

1.2 Access to the Platform is restricted to authorized individuals only, who must be indicated to the senhasegura ACADEMY by Partner registered with the senhasegura AFFINITY program.

1.3 The permission of the User to access the Platform, the attending of the course and even the validity of the senhasegura certificate, although of a personal nature, are directly linked to the maintenance of the professional relationship of the User eventually approved in a test applied for this specific purpose with senhasegura Partner.

1.4 In the event that the User's professional relationship with the Partner that indicated him/her ceases, the User's access to the Platform will be canceled and the certificate eventually granted to him will immediately expire, without the need for prior notification or notice to the User.

1.5 In the event that the User ceases the relationship with the Partner that has indicated him/her, but establishes a professional relationship with any other senhasegura Partner, he/she will be allowed to change his/her registration data and maintain the validity of the senhasegura certificate eventually granted.

1.6 By accessing the website and/or using the Platform, the User agrees to fully comply and be legally bound by the terms and conditions of these Terms of Use, which govern the access and use of the Platform User and, together with the Privacy Policy of senhasegura ACADEMY, constitute a legal agreement between the User senhasegura ACADEMY. The User who does not agree with these Terms has no right to obtain information or continue to use the Platform.

1.7 Acceptance of these Terms is absolutely essential to the use of the Platform.

1.8 The visitor must read, make sure he/she understands and accept all the conditions established in these Terms before registering as a User on the Platform.

1.9 In case of doubts, they shall consult the online help and, if they cannot find what they need, they shall contact our Support through the email affinity@senhasegura.com.

1.10 Finally, it clarifies that creating an account on senhasegura ACADEMY does not imply any type of relationship with senhasegura, senhasegura ACADEMY or senhasegura AFFINITY.

II. ENROLLMENT WITH THE PLATFORM

1.1 The user must register on the Platform to have access to the senhasegura ACADEMY course, as well as to take the test to obtain certification. In order for the User to be able to register on the Platform, he/she must be of legal age, be a fully capable person and have been indicated by a Partner registered in the senhasegura AFFINITY program.

1.2 Registration of the User in the senhasegura ACADEMY will be carried out by means of a previous request from the Partner who indicated him/her and filling out the form on the senhasegura AFFINITY page (<https://senhasegura.com/affinity>). After filling out the form and analyzing the Partner request, the Account Manager indicated on the form will analyze the request, being authorized to approve or not the creation of the User profile in the senhasegura ACADEMY.

1.3 If the creation of the User is approved, the data provided in the form filled out on the senhasegura AFFINITY page will be used to create the User profile in the senhasegura ACADEMY.

1.4 Users who register on the platform using information from third parties may incur a crime, without prejudice to any liability for specific legislation.

1.5 The User undertakes to make all of his/her personal information for the registration on the Platform true and fully accurate, and the User must request the correction or update of his/her registration on the Platform to the senhasegura ACADEMY (<https://academy.senhasegura.com/>) in the event of changes to his/her personal information.

1.6 senhasegura ACADEMY will be able to confirm the personal information provided by the User through surveys/consultations with the senhasegura Partner who indicated him/her and, in case any inconsistency is identified in the information provided by the User or in the event that he/she no longer maintains a professional relationship with the company, senhasegura ACADEMY may suspend or cancel his/her registration, as well as interrupt the course and cancel any certificates granted, without the need for prior notification or notice to the User.

1.7 senhasegura ACADEMY may request the User to send a copy of the personal identification document to prove the data provided, if deemed necessary.

1.8 The User will be able to correct or update his/her personal data by simply requesting the correction or update to senhasegura ACADEMY user service (<https://academy.senhasegura.com/>).

III. USE OF THE PLATFORM

2.1 When using the platform, the User undertakes to comply with all applicable laws, rules and regulations, whether regional, national and/or international, including copyright laws and any laws relating to the transmission of technical data exported from his country of residence and all Brazilian export control laws. The User agrees that he is responsible for the use of the Platform and the material received in the course as a user, keeping confidentiality about all content received.

2.2 The User declares that he/she does not intend to damage, disable, overburden or harm any Moodle® and senhasegura ACADEMY server, networks connected to any server or interfere with any other use of the Virtual Learning Environment (AVA). The User must not attempt to obtain unauthorized access to the Platform, computer systems or networks connected to any mining server, password tracking or any other means, nor must the User attempt to obtain materials or information stored on the Platform, its servers or associated computers through any means that are not intentionally made available through the Platform itself.

2.3 The User also undertakes to maintain ethical behavior, respectful and consistent with the purpose of the Platform, and shall not (i) use the login of other users; (ii) send a message with content that is not related to the Platform's purpose; (iii) open or send a message with suspicious or doubtful content; (iv) share, by no means and under any circumstances, the content obtained and/or made available on the Platform.

2.4 The content of the classes available on the Platform is free and cannot be charged to the User, since the objective of senhasegura ACADEMY is to enable its Partners to enable their employees to be able to implement the senhasegura solution and obtain senhasegura resale certification after evaluating their knowledge and skills.

2.5 Obtainment of senhasegura resale certificate, however, depends on the approval of the User in an exam applied for specific assessment of his aptitude for implementing the senhasegura solution.

2.6 Although the content of the classes made available on the Platform is free, the exam to assess the User's ability (or not) to implement the senhasegura solution will depend on the payment of a fee in the amount of USD 200.00, which will allow the User to do two exams, and the second exam will only be done if the User does not pass the first exam.

2.7 In the event that the User does not obtain a satisfactory grade for approval in the course (minimum grade 7 out of 10) on both occasions, he/she may complete the course again and, in order to carry out a new test, must make a new payment in the reduced amount of USD 100.00, which will allow the User to perform only one exam.

2.8 The resale certificate must be renewed annually by the User, and a new course for recycling can be carried out. At any rate, to renew the senhasegura resale certificate, the User must perform a new exam, for which he must pay the reduced amount of USD 100.00 to carry out the renewal test, which will allow the User to perform a single exam.

2.9 No payments will be requested and/or made directly to senhasegura ACADEMY, since all eventual payments made to carry out tests to obtain the senhasegura resale certificate will be made through its own payment platform (PagSeguro, PayPal and etc.)

IV. LIABILITIES

4.1 The following are liabilities of senhasegura ACADEMY at the Platform:

4.1.1 Keeping the virtual environment safe.

4.1.2 Preserving the Platform's functionalities, with unbroken links, with functional layout, security and good navigability, ensuring a reliable environment for its use.

4.1.3 Presenting the functionalities of the senhasegura platform in a clear, complete, accurate and sufficient way, by providing text content and, if necessary, video.

4.1.4 Securing the secrecy and confidentiality of the data inserted in the functionalities offered in the Platform, only being accessible in accordance with these Terms of Use and the Privacy Policy of senhasegura ACADEMY, in addition to the User himself/herself.

4.1.5 Making all required efforts to provide authenticated and continued access to the User, 24 hours a day, 7 days a week.

4.1.6 Providing access to senhasegura installation media in advance so that the User can put into practice the topics covered in class.

4.2 The following are liabilities of the User:

4.2.1 Maintaining a professional relationship with senhasegura Partner, committing to inform immediately in the event of terminating the professional relationship with the Partner which indicated him/her to participate in the senhasegura ACADEMY benefits.

4.2.2 Immediately advising senhasegura ACADEMY in case the User has a professional relationship with any other Partner of senhasegura AFFINITY program, making the necessary registration changes.

4.2.3 Keeping his/her access account data confidential, not sharing passwords and usernames with third parties, being required to communicate senhasegura ACADEMY if he/she suspects that someone has had access to such data.

4.2.4 Carrying out all the activities available on the Platform, consuming all material made available in the course, both in text and video, in order to enable their training and enable their ability to implement senhasegura solution if they pass the test, either for obtaining or renewing the certificate.

4.2.5 Making payment of the amounts to do the necessary tests for issuing senhasegura resale certificate, either to obtain or renew the certificate.

4.2.6 Doing the certification test alone consists of 40 questions within the proposed time of 2 hours, without the help of a certified professional or any other person, either to obtain or renew the certificate.

4.2.7 In order to pass the exam, confirmation of the aptitude required to implement senhasegura solution and issue senhasegura resale certificate, correct at least 28 of the 40 test questions, totaling a score of 7 out of 10, either to obtain or renew the certificate.

4.2.8 Having a laboratory for installation of senhasegura and adjacent systems, with the following minimum attributes for “senhasegura Product Certification”:

- i. A Microsoft Windows server with Active Directory and RDP connectivity;
- ii. A Linux server of his/her choice with an SSH connection; and
- iii. Two secure senhasegura instances in their STABLE version;

4.2.9 Not reproducing, copying, imitating, distributing or sharing, either partially or wholly, the didactic material made available by senhasegura ACADEMY, whether by electronic or printed means, under penalty of civil and criminal liability, under the terms of the Law for violation of intellectual property, and the referred material should be used exclusively in private by the student.

V. COPYRIGHTS AND INTELLECTUAL PROPERTY

5.1 The commercial use of the expressions Moodle®, senhasegura, senhasegura ACADEMY or senhasegura AFFINITY such as brands, business names or domain names, in addition to the content of the Platform screens, as well as the content of courses, programs, databases, networks and all their files are owned, respectively, by Moodle® PTY LTDA., senhasegura, senhasegura ACADEMY, senhasegura AFFINITY and MT4 TECNOLOGIA LTDA., and are protected by international copyright laws and treaties, trademarks, patents, models and industrial designs.

5.2 When accessing the Platform, the User declares that he/she will respect all intellectual property rights and those resulting from the protection of trademarks, patents and/or industrial designs, deposited or registered in the name of senhasegura, senhasegura ACADEMY, senhasegura AFFINITY or MT4 TECNOLOGIA LTDA., as well as all the rights of third parties that are, or were, in any way, available on the Platform. Simple access to the Platform does not confer any right to use the names, titles, words, phrases, marks, patents, literary, artistic, literary-musical works, images, data, courses, content and information, among others, that are in it or were available.

5.3 The reproduction of the contents described above must follow the legal licenses contained therein.

5.4 It is not allowed to use the Platform and its content for commercial, advertising or any other purposes that contradict the purpose of senhasegura ACADEMY.

5.5 It is forbidden to use the courses, content, information, texts, graphics, brands, works, images, videos and any intellectual or industrial property rights of the Platform for any purpose other than that for which senhasegura ACADEMY destined, being absolutely prohibited the use, reproduction, copy, imitation, distribution, assignment, sharing, sending, transfer to third parties, in part or in full, either electronically or in printed format, under penalty of civil and criminal liability, under the terms of the Law for violation of intellectual property, and the referred material must be used exclusively in private by the User.

5.6 If the User improperly uses the courses, content, information, texts, graphics, brands, works, images, videos and any intellectual or industrial property right of the Platform, he/she will be, therefore, assuming any and all responsibilities for this act, which may entail disciplinary and legal measures.

5.7 The use of the Platform's functionalities does not give users any right over the software used or its IT structures that support internet applications.

VI. RESTRICTIONS

6.1 The User is not allowed to access the programming areas of the Platform, its database or any other set of information that is part of the Webmastering activity.

6.2 The User is also not authorized to perform or allow reverse engineering, translation, decompilation, copying, modification, reproduction, rental, sub-licensing, publication, dissemination, transmission, loan, distribution or, otherwise, to have the tools of this Platform and its functionalities.

6.3 The use of spider or data mining applications of any type or species is prohibited, in addition to another one that is not typified here, but that acts in an automated manner, both for carrying out massified operations or for any other purpose, under the application of Brazilian criminal law. and to repair the damages that result from this use.

VII. PRIVACY OF USERS IN THE PORTAL

7.1 The Platform has its own document, called senhasegura ACADEMY PRIVACY POLICY, which regulates the treatment given to registration information and other information and data collected. The Privacy Policy is an integral and inseparable part of these Terms of Use and, if any provision of the Privacy Policy conflicts with any other part of this document, the one described in the most specific rule shall prevail.

VIII. GENERAL CONDITIONS

8.1 These Terms of Use are subject to constant improvement and improvement. Accordingly, senhasegura ACADEMY reserves the right to unilaterally modify this document and its Privacy Policy at any time. When browsing the Platform, the User accepts the Terms of Use that are currently in force.

8.2 If the User does not agree with the new Terms of Use, he/she may cancel his/her account on the Platform. However, if the User does not cancel the account before the new Terms of Use comes into effect, the acceptance of all its terms by the User will be considered.

8.3 If senhasegura ACADEMY identifies the violation of any condition of this term of use, it may, at its sole discretion, notify the User or Partner that indicated it, reserving the right to cancel the User's access and even his/her senhasegura resale certificate, regardless of notice or notification.

8.4 senhasegura ACADEMY reserves the right to discontinue any of the Platform's features at any time, at any time and regardless of notice or notification.

8.5 senhasegura ACADEMY does not guarantee, endorse, defend or assume responsibility for any product or service that may be disclosed or offered by third parties through the Platform, or any hyperlink displayed on any banner or other type of advertising.

8.6 Under no circumstances will senhasegura ACADEMY be liable for any direct, indirect, incidental, special, punitive and/or unforeseen damage resulting from any errors, misunderstandings, personal and/or material damages, of any nature, resulting from the User's access to the course, as well as any access to the protected servers and/or any and all personal and/or financial information stored there that has not been authorized, any interruption or cessation of transmission on the Platform, any bugs, viruses, trojan horses (trojans) or the like, which may be transmitted to or through the Platform by any third party, and/or any errors or omissions in any content or any loss or damage of any nature suffered as a result of the use of any content or email sent, transmitted or in any other way made available through the Platform, whether by liability, contract, offense or any other legal hypothesis, and regardless of the senhasegura ACADEMY be alerted about the possibility of such damages. This limitation of liability will apply to the maximum extent permitted by law in the competent jurisdiction.

8.7 To the extent permitted by applicable law, the User agrees to defend, indemnify and exempt senhasegura, senhasegura ACADEMY, senhasegura AFFINITY, MT4

TECNOLOGIA LTDA. and its representatives of any and all legal action, damages, obligations, losses, costs or debts (including, but not limited to attorney's fees) arising from use and access to the Platform, violation of any clause of these terms, violation of any right of third parties, including, but not limited to, copyright, property and/or privacy.

8.8 These Terms of Use and any rights and/or licenses granted in accordance with the present cannot be transferred and/or assigned by the User, but, on the other hand, they can be transferred and/or assigned by senhasegura ACADEMY without any restriction.

8.9 The Terms of Use described here are interpreted according to Brazilian law, in the Portuguese language, and the São Paulo District Court, State of São Paulo, is elected to settle any dispute, question or supervening doubt, with express waiver of any other, however privileged it may be.